



## Polina Fashion Store Terms & Conditions

### Order Validation and Acceptance

Your placement of an order via the Polina Fashion Store is an offer to purchase our products or services. Polina Fashion may accept your order by processing your payment or documentation of service, or may, for any reason, decline to accept your order or any part of your order. No order shall be considered to be accepted by Polina Fashion until a representative of Polina Fashion has contacted you confirming this. If we decline to accept your order, we will attempt to notify you using the e-mail address and or phone you have provided with your order.

Note: The Polina Fashion Store begins processing accepted orders immediately and is therefore unable to accept order cancellation requests. If you have any additional questions regarding your order, please contact customer service at [info@polinafashion.com](mailto:info@polinafashion.com).

### Electronic Communication

When you place an order through the Polina Fashion Store, you are required to provide a valid e-mail address, which we may use to communicate with you regarding the status of your order, advise you regarding shipment of backordered products, and to provide you with any other notices, disclosures or other communications relating to your order. You agree that Polina Fashion will not be responsible for any damage you incur, or information you do not receive, as a result of your failure to provide a valid e-mail address.

### Pricing and Product Information

Polina Fashion makes every effort to provide current and accurate information relating to Polina Fashion's services and prices, but does not guarantee the currency or accuracy of any such information. Information relating to Polina Fashion's products and services is subject to change without notice. Prices are subject to change at any time prior to Polina Fashion's acceptance of your order. In the event we discover a material error in the description or availability of a product or service that affects your outstanding order with Polina Fashion, or an error in pricing, we will notify you of the corrected version, and you may choose to accept the corrected version, or cancel the order. If you choose to cancel the order, and your credit card has already been charged for a purchase, Polina Fashion will issue a credit to your credit card in the amount of the charge.

Prices that appear on the site are Polina Fashion Store prices unless otherwise indicated. Polina Fashion Store prices are not intended to represent the price of Polina Fashion products at other retail stores. Prices at other retail stores are set by the retailer.

### Sales Tax

Polina Fashion collects and remits sales taxes as required by law on purchases made via the Site. If you have tax-exempt status, you must provide a valid tax exemption number evidencing your status at the time of purchase. Polina Fashion will not refund tax amounts collected in the event a valid number is not provided. If you provide a number that is not accepted for any reason by any governmental or regulatory authority, and Polina Fashion is required to pay tax on your purchase, you will reimburse Polina Fashion for the amount of such tax, and Polina Fashion's reasonable expenses incurred in connection with the payment and collection of such tax.

### Refunds

Each service is provided with your direct input along the way. Once the order has been confirmed as accepted, no refunds can be given.